



Universidad
Europea



Practical Information Guide for International Students

Canarias

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01

Welcome to Universidad Europea

It is a pleasure to welcome you to
Universidad Europea.





01

Welcome to Universidad Europea

It is a pleasure to welcome you to Universidad Europea.

Founded in 1989, **40% of our students are international and come from more than 125 countries**, making us one of the most international universities in Spain. We have around 22,000 students and 95,000 alumni between our three campuses in Madrid, Valencia and Canarias.

According to the U-Ranking of Spanish universities, Universidad Europea de Canarias ranks **3rd for teaching in Spain and 1st in the Canary Islands**. 14% of our students are international and we have an employability rate of 93% within 18 months of graduating. Our **La Orotava and Santa Cruz de Tenerife** facilities are in an unbeatable environment where you can develop your skills to the maximum, improving your employability and entrepreneurial skills.

We have designed this Guide to give you the practical information you need to plan your trip to Canarias and the first steps to take when you arrive.



02

Plan your stay in Canarias

To find out the **latest health measures related to Covid-19 and entering Spain**, we recommend consulting the official website of the [Ministry of Health](#).



02

Plan your stay in Canarias



Health Insurance

Students coming from a member country of the European Union can apply for the **European Health Insurance Card** to access the Spanish health system. For further information and to apply, visit the [official website of the European Commission](#).

The University **recommends all international students take out private health insurance**; it is important to be covered in case of an emergency or unexpected situation.

We offer a **health insurance policy with Nueva Mutua Sanitaria**, which also allows you to **apply for and renew your student visa** to meet all the Spanish Government's requirements for this process. You can take it out at any time and **from your country of origin** via the following [link](#).



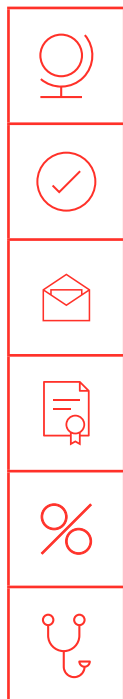
Student visa*



Students who need a visa must apply for one themselves at their nearest Spanish **Consulate or Embassy**.

Visit the website of the [Ministry of Foreign Affairs and Cooperation of Spain](#) to find out the address of the Spanish Consulate or Embassy in each country, as well as the application process and documents needed.

The following is an **indicative list** of the requirements and documents needed to obtain a visa.



Passport: valid for at least the period for which the stay is requested (this must be presented by the student).

Financial evidence: proof that you have sufficient funds (to be provided by the student).

Admissions letter: from the educational institution (this will be provided by Universidad Europea).

Criminal record certificate: to be provided by the student.

Fee: you must have paid the fee for processing your application.

Health insurance: private health insurance including repatriation costs (to be provided and paid for by the student).

If you would prefer a specialist company to manage your visa application, you can get in contact with **Homologation Student Services** for information and fees on how they can help you with the procedure by emailing info@hostudents.com o en el teléfono **+34 628 237 237**.

* The information provided is for informational purposes only and is subject to immigration regulations. If you have any questions, visit the website of the [Ministry of Foreign Affairs](#).





Access Documentation

These are the academic documents that **you must provide for admission to the University's courses**. It is **important to start the procedures in good time**; it can take several weeks to certify and obtain apostilles for documents or have prior studies recognised.

If you do not submit these documents by the date established, your record will be closed and you will not be able to continue with your studies. For further information, click [here](#).

If you are an Undergraduate or Higher-Level Technical Degree student, you can get in contact with **Homologation Student Services** for information and fees on how they can help you with the procedure by emailing info@hostudents.com o en el teléfono **+34 628 237 237**.



Accommodation in Tenerife



Student accommodation contact details:

- [Jandro Residence](#)
- **Agustín de Betancourt Residence:** for further information email residenciaagustindebetancourt@outlook.es or call +34 619 436 569.

Websites for finding accommodation:

- [Idealista](#)
- [Enalquiler](#)
- [Fotocasa](#)
- [Uniplaces](#)
- [Spot A Home](#)

We recommend that you **visit the accommodation first and do not make any payments** before signing the rental agreement.





Cost of living in Tenerife

Tenerife offers a great variety of culinary and leisure activities

The average cost of living is difficult to calculate, but we have listed some figures that may help you:

- Renting a **studio** can cost **between 500 and 900 euros** per month, depending on the area. Click here to see the different **districts** in Tenerife.
- **Utilities** (water, electricity and gas) vary according to the time of year but, roughly speaking, they could cost around **90 euros** per month.
- A **monthly shop** could cost around **120 euros** per month
- **Mobile tariffs** can vary **between 20 and 50 euros** per month, while home internet is around 50 euros per month.



How to get to campus



Santa Cruz

Google maps

- **Car:** Exit TF5 via Ramblas to Calle del Pilar.
- **Public transport:**
 - **From San Cristóbal de La Laguna:** Take **Line 1** of the Tenerife Tram to *Teatro Guimerá* and walk for 1 minute.
 - **From El Puerto de la Cruz:** **103 bus**, from Intercambiador del Puerto de la Cruz to Intercambiador de Santa Cruz. Then take **Tram Line 1** to *Teatro Guimerá* and walk for 1 minute.

La Orotava

Google maps

- **Car:** Junction 34 of the TF-5.
- **Public transport:**
 - **From San Cristóbal de La Laguna:** Take the **108 bus** from Intercambiador Laguna to Estación la Orotava and walk for 9 minutes.
 - **From Santa Cruz de Tenerife:** Take the **106 bus**, from Intercambiador Santa Cruz to Enlace Orotava and walk for 17 minutes.
 - **From El Puerto de la Cruz**
 - **Take the Line 363**, from Puerto de la Cruz to Enlace Orotava and walk for 17 minutes.
 - Take the **345 bus** from La Caldera to Estación la Orotava and walk for 10 minutes.

Click on the following link to take a [virtual tour around your future campus](#).



03

After arrival in Canarias





Transport in Tenerife

There are two ways to **travel around Tenerife by public transport**:



Bus: [TITSA](#) manages the buses on the island. You can buy a ticket via:

- Buy tickets for each journey when you get on the bus.
- Or a monthly pass cost from 15 euros for under 30s.



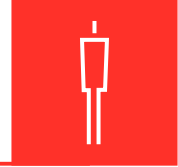
Tram: there are 2 tram lines that connect Santa Cruz de Tenerife and San Cristóbal de La Laguna, managed by [Metropolitano de Tenerife](#):

- Line 1: Santa Cruz-La Laguna.
- Line 2: La Cuesta-Tíncer.

You can buy a single ticket or pass at the machines available at each tram stop.



Foreigner Identification Number (NIE)*



Generally speaking, the visa issued by Spain allows you to move freely between the countries in [the Schengen area](#). The visa is not valid outside this area.

What is the NIE?

The **NIE is the identification number for foreigners**. This number is unique and personal.



If you are a national or resident of an EU country, you will be given a NIE number when you **apply for registration in the Register of EU Citizens**. To obtain this certificate, book an appointment [here](#).



If you are a national of a country outside the EU, the NIE number will be included on your **student card**.

The student card will replace the student visa issued in your country of origin and provides a legal basis for your stay in Spain.

You must apply for it within one month of entering Spain and before your visa expires. This card will assign you a Foreigner Identification Number (NIE). **It is not recommended to leave Spain** until you have this card.

* The information provided is for informational purposes only and is subject to immigration regulations. If you have any questions, visit the website of the [Ministry of Internal Affairs](#).



Foreigner Identification Number (NIE)*



How do I apply for it?

To apply for the NIE (registration in the Register of EU Citizens) or the Student Card, you will need to book an appointment online via:

<https://sede.administracionespublicas.gob.es/pagina/index/directorio/icplusplus>

Online:

1. Select **the province** where you are going to study
2. Then select , “**trámites cuerpo nacional de policía**” [national police procedures] and the procedure you wish to carry out:
 - a. “**toma de huellas**” [fingerprints] for the issuance of the student card.
 - b. or “**certificado de registro de ciudadano de la UE**” [EU citizen registration certificate] in the case of EU citizens.

The system will assign you an appointment, indicating the **place, date and time** when you will be seen

If you would prefer a specialist company to manage your TIE/NIE application, you can get in contact with Homologation Student Services for information and fees on how they can help you with the procedure by emailing info@hostudents.com or calling **+34 628 237 237**.

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Spanish bank account

For your day-to-day finances, we recommend opening a Spanish bank account and suggest:

- **Online bank account with N26:** in just 8 minutes you can open a bank account with the **YOU rate free for 12 months**, an exclusive offer for students of Universidad Europea.

Once you have enrolled and have access to the [student portal](#), click on the “International IN-OUT” section to find the link for opening a bank account with N26.

Bear in mind that banks may ask to see your Foreigner Identification Number (NIE) / Foreigner Identification Card (TIE) to open your bank account.



Academic calendar and personal timetable



Click on this [link](#) to download the academic calendar and access your personal timetable.

In general:

- The **first term** begins in September and finishes at the end of January, with a two-week holiday at **Christmas** (usually the final week of December and the first week of January).
- The **second term** begins in February and finishes in the middle of June, with a one-week holiday during **Holy Week** (the date varies every year).





Other information of interest

Useful websites for living in Tenerife:

- [Tenerife Council](#)
- [La Orotava Council](#)

Useful websites for living in the Canary Islands:

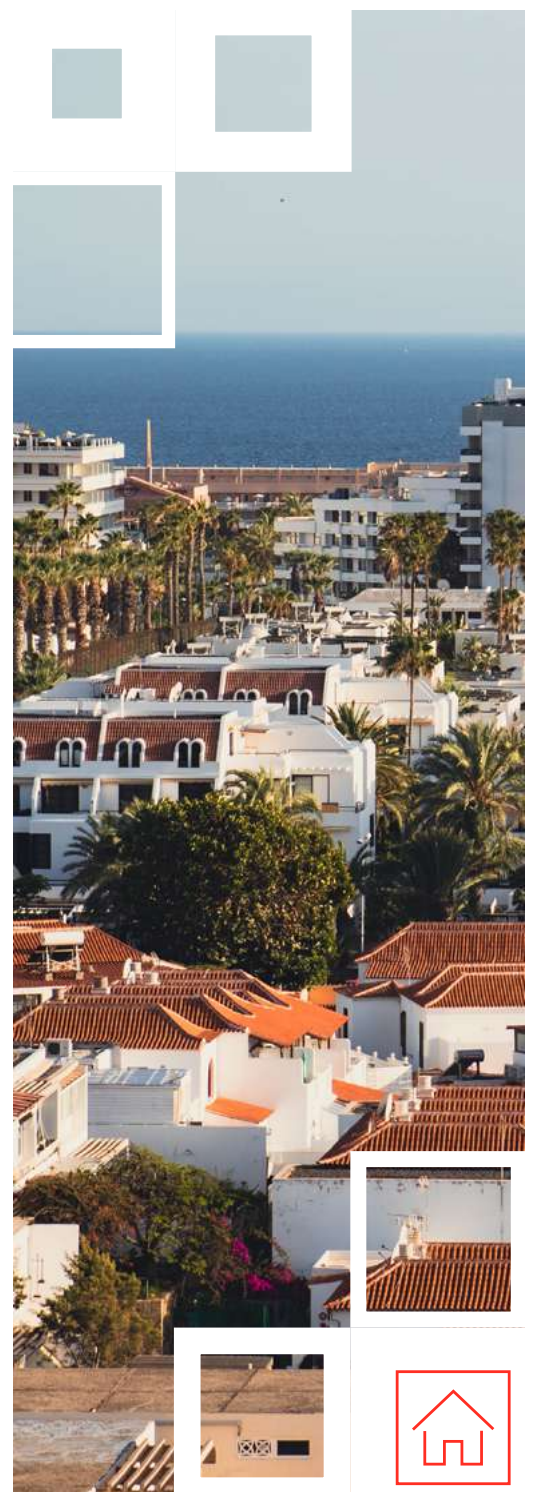
- [Hola Islas Canarias](#): official website of the Canary Islands where you can find information about leisure activities, museums, natural spaces and much more.
- [Tourism on the Canary Islands](#): Official Spanish tourism portal for the islands; find out the must-sees during your stay.

Useful websites for living in Spain:

- [Tourism in Spain](#): discover all the historic cities, museums, monuments, natural parks and much more to enjoy during your free time.
- [Explore Spain by train](#): [Renfe](#) is the main railway company for people and goods in Spain.
- [Travel around Spain by bus](#): [Alsa](#) is the most popular bus company in Spain.

Emergency services numbers:

- Emergencies: 112.
- Police: 112.
- Tenerife Council: 010.
- La Orotava Council: +34 922 32 44 44.



Universidad Europea de Madrid

Campus Villaviciosa de Odón

C/ Tajo, s/n, 28670.
Villaviciosa de Odón, Madrid

Campus Alcobendas

Av. Fernando Alonso, 8, 28108.
Alcobendas, Madrid.

Telephone: (+34) 91 740 72 72

Student services: (+34) 91 414 66 11

Universidad Europea de Valencia

Campus Valencia

Paseo de la Alameda, 7, 46010.
Valencia.

Telephone: (+34) 96 104 38 83

Student services: (+34) 96 104 38 80

Campus Alicante

C/ Deportistas Hermanos Torres, 17, 03016.
Alicante.

Telephone: (+34) 96 104 38 83

Student services: (+34) 96 104 38 80

Universidad Europea de Canarias

Campus de La Orotava

C/ Inocencio Garcia, 1, 38300.
La Orotava, Tenerife.

Telephone: (+34) 92 209 70 91

Student services: (+34) 92 298 50 06

Instalaciones Santa Cruz de Tenerife

Calle Valentín Sanz, 22, 38002.
Santa Cruz de Tenerife.

Telephone: (+34) 92 244 26 31

Student services: (+34) 92 244 26 34

General telephone English and Spanish:

(+34) 91 740 72 72

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