Prepared:	Revised:	Pass:
Quality Assurance Team Management Board	Office of the Pro-Vice-Chancellor for Teaching Staff and Research	Vice-Chancellor's Office
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Date: 08/01/2024	Date: 08/01/2024	Date: 08/01/2024

1. OBJECT

To determine the system used for the design, review and monitoring of the quality policy and objectives at the Universidad Europea de Valencia (hereinafter, the University).

2. SCOPE

It applies to the University as a whole, especially to official teaching, supporting the quality culture of the institution.

3. REFERENCES

- Mission, Vision and Values of the Universidad Europea de Valencia
- Strategic Quality Plan
- University Quality Policy

4. DEVELOPMENT OF THE PROCESS

4.1 Definition and approval of Quality Policy

For the elaboration of the Quality Policy and Objectives, the strategic lines of the University are taken as a reference, as well as the Mission, Vision and Values of the University, together with the mission of the Quality Assurance Team.

The different interest groups that make up the University are taken into consideration when drawing up the Quality Policy: teaching staff, administrative and service staff, students, Alumni and employers.

The Quality Assurance Team introduces a proposed Quality Policy, which must be approved by the Management Board.

Once approved, to ensure its validity, the Quality Policy is ratified annually in the Quality Assurance Committee, a cross-curricular body of the University that acts as a vehicle for internal communication and in which all are represented, as detailed in PC 12.2 Analysis and Improvement.

In order to make the Quality Policy effective, the Quality Assurance Team establishes the Strategic Quality Plan, which integrates the quality objectives, establishing the main lines of action and the monitoring indicators. This action plan is reviewed annually to assess its level of compliance.

4.2 Dissemination of the Quality Policy

The approved Quality Policy is published on the University's website, as well as on the website of each Centre for dissemination to the different interest groups, as listed in CP 2.1 Public Information and Accountability and CP 12.1 Review of the System and Documentary Control.

Each Centre will be responsible for communicating, disseminating and enforcing the University's Quality Policy in their respective Boards and Fields.

4.3 Review and improvement of the Quality Policy

At least once a year, the results of the implementation of the Quality Policy are presented to the Quality Assurance Committee, in which the different stakeholders participate, as described in procedure PC 12.2 Analysis and Improvement. This meeting verifies the implementation of the Internal Quality Assurance System (hereinafter, IQAS), ensuring compliance with the Quality Policy and objectives. It also analyses the relevance of establishing an action plan for the improvement of its implementation, if necessary.

The review of the University's strategic challenges will lead to a review, in turn, of the adequacy of the entire Quality Policy to ensure that it remains aligned with the University's values and mission.

This policy applies cross-curricularly to all departments and centres. Any Field or interest group can promote the modification or updating of the University's Quality Policy. To this end, once the modification has been identified, it will be communicated to the Quality Assurance Team so that it can proceed to the Assessment of the proposal.

5. SPECIFICITIES PER CENTRE

School of Architecture and Polytechnic School

Not applicable

Faculty of Social Sciences

Not applicable

Faculty of Health Sciences

Not applicable

School of Doctoral Studies and Research

Not applicable

6. RECORDS

NAME	CUSTODIAN
Quality Policy	Quality Assurance Team
Strategic Quality Plan	Quality Assurance Team

7. INDICATORS

The review of the Quality Policy is monitored by the Quality Assurance Team, in the Quality Assurance Committee.

Indicators do not apply.

8. RESPONSIBILITIES

RESPONSIBLE	TASK DESCRIPTION
Quality Assurance Team	Introduction of proposed Quality Policy Develop the Strategic Quality Plan Follow-up of the Quality Objectives Disseminate the Quality Policy
Management Board	Pass the Quality Policy
Heads of Centre	Disseminates the Quality Policy in their respective Fields.

9. STAKEHOLDERS AND ACCOUNTABILITY

The Centre Manager is responsible for promoting and communicating the Quality Policy in the different mechanisms implemented by the University, as developed in the procedure PC 12.2 Analysis and Improvement.

The Quality Policy is ratified annually in the Quality Assurance Committee, where students, teaching and non-teaching staff will be present.

Society in general will be aware of the Quality Policy through the website of the Degree and the Centre.

10. EXCHANGE CONTROL

EDITION	DATE	REASON FOR AMENDMENT
01	12/12/2012	Initial version: Identification of the process in the organisation and elaboration of the procedure.
02	30/05/2016	Updating of the Internal Assurance System Manual for the Quality
03	25/04/2018	Updating the Internal Quality Assurance System Manual
04	29/10/2021	IQAS update
05	13/05/2022	Replacement of the term "guarantee" by "assurance". in line with the new AUDIT model (2018 version) and "PGC" for "PC".
06	08/01/2024	Updating the process

11. ANNEXES

Not applicable