

1. BASIC INFORMATION

Course	Idioma Moderno
Degree program	Enfermería, Fisioterapia, Odontología
School	Faculty of Health Science
Year	First/Second
ECTS	6
Credit type	Basic
Language(s)	English
Delivery mode	On campus
Semester	1
Academic year	2024/2025
Coordinating professor	Ibrahim Casanova ibrahim.casanova@universidadeuropea.es
Professor	Begoña Barrado begona.barrado@universidadeuropea.es Clara Gómez Cortell clara.gomez@universidadeuropea.es Emmanuel Giulietti emmanuel.giulietti@universidadeuropea.es Ibrahim Casanova ibrahim.casanova@universidadeuropea.es Estefanía Serrano estefania.serrano@universidadeuropea.es

2. PRESENTATION

This course focuses on the acquisition of communicative competence in English for Specific Academic Purposes. Therefore, the discursive, grammatical, sociolinguistic and strategic sub-competences will be worked on with an action-oriented approach based on a notional-functional learning system in the specific field of study of the student's degree programme. From the perspective of the Common European Framework of Reference for Languages, and the descriptors of the level of independent user (B2), the sessions will be organized around improving the student's reading and writing skills and oral comprehension and expression. In order to develop these skills and contribute to an overall improvement in communication abilities, emphasis is placed on understanding a solid grammatical and lexical base. As a subject focused on English for health, the Sustainable Development Goal number 3 (Good Health and Well-being) of The United Nations 2030 Agenda for Sustainable Development constitutes an important part of the course.

3. COMPETENCIES AND LEARNING OUTCOMES

Core competencies:

- CG3 - Ability to identify patient concerns and expectations and communicate effectively and clearly, both orally and in writing, with patients, family members, the media and other professionals.
- CG4 - Understanding and recognizing social and psychological issues relevant to the treatment of patients.
- CG6 - Understand the importance of developing a professional practice that respects patient autonomy, beliefs and culture.
- CG11 - Ability to understand the basic health sciences.
- CG18 - Knowledge to critically evaluate and know how to use clinical and medical information sources to obtain, organize, interpret and communicate scientific and health information.
- CG19 - Knowledge of the scientific method and critical capacity to value established knowledge and new information. Be able to formulate hypotheses, collect and critically evaluate information for problem solving, following the scientific method.
- CB1 - Students have demonstrated possession and understanding of knowledge in an area of study that is at the core of general secondary education, and is often at a level that, while supported by advanced textbooks, also includes some aspects that involve knowledge from the cutting edge of their field of study
- CB4 - That students can convey information, ideas, problems and solutions to both specialized and non-specialized audiences
- CB5 - Students have developed those learning skills necessary to undertake further study with a high degree of autonomy.

Cross-curricular competencies:

- CT1 - Responsibility: That the student is able to assume the consequences of the actions he or she carries out and be responsible for his or her own actions.
- CT2: Self-confidence: The student is capable of acting with confidence and with sufficient motivation to achieve their objectives.
- CT3: Awareness of ethical values: The student's ability to feel, judge, argue and act according to moral values in a coherent, persistent and autonomous way.
- CT6 - Flexibility: The student is able to adapt and work in different and varied situations and with diverse people. It involves valuing and understanding different positions, adapting their own approach as the situation requires.
- CT9 - Planning: The student is able to effectively determine his/her goals and priorities by defining the optimal actions, deadlines, and resources required to achieve these goals.
- CT10 - Innovation-Creativity: The student is capable of devising new and different solutions to problems that add value to the problems that they face.

Specific competencies:

- CE10 - To know the behavioural and communication sciences that facilitate practice.

Learning outcomes:

- RA1. Understanding of oral communication in English on topics of general interest and/or related to technical studies.
- RA2. Understanding of written texts and reports in English on topics of general and/or technical interest, i.e. articles, descriptive brochures, manuals, process descriptions.
- RA3. Presentation and oral argumentation of topics of different nature.
- RA4. Writing of reports and texts on different topics.
- RA5. Making multimedia presentations in English

The following table shows the relationship between the competencies developed during the course and the learning outcomes pursued:

Competencies	Learning outcomes
CG18, CG19, CG3, CB1, CE10	RA1. Understanding of oral communication in English on topics of general interest and/or related to technical studies.
CG11, CG18, CG3, CB1, CB5, CE10	RA2. Understanding of written texts and reports in English on topics of general and/or technical interest, i.e. articles, descriptive brochures, manuals, process descriptions.
CG18, CG19, CG3, CB4, CT10, CT2, CT3, CT6, CE10	RA3. Presentation and oral argumentation of topics of different nature.
CG18, CG3, CB4, CT9, CE10	RA4. Writing of reports and texts on different topics
CG19, CB4, CB5, CT10, CT2, CT6	RA5. Making multimedia presentations in English

4. CONTENT

Course modules:

1. Receiving the patient:

Communication: greeting patients/introducing yourself.

Language: opening questions, repetition and clarification.

2. The presenting complaint:

Communication: Taking an accurate history of the complaint.

Language: adjectives to describe pain, suffix -ish, phrasal verbs with up, exploratory questions.

3. Past medical and family history:

Communication: requesting information, taking effective notes.

Language: common expressions to describe state of health, signposting and summarising.

Standard medical abbreviations.

4. Examining the patient (module 5 coursebook):

Communication: preparing and reassuring the patient, explaining examination procedures, effective instructions in a friendly manner.

Language: indirect language, verbs and prepositions for instructions, softener just.

5. Giving results (module 6 coursebook):

Communication: explaining results in a simple way, explaining medical terminology, giving a prognosis.

Language: phrases to organise information, do for emphasis, language of probability.

6. Planning treatment and closing the interview (module 7 coursebook):

Communication: explaining treatments to a patient, discussing benefits and side effects, negotiating treatment, closing the interview.

Language: making suggestions, advantages and disadvantages, expressing likelihood, language for negotiating.

Note: The course structure could suffer some modifications due to student progress. Students will be informed of any changes made beforehand.

As mentioned before, the Sustainable Development Goal number 3 (Good Health and Well-being) of The United Nations 2030 Agenda for Sustainable Development will be present in the contents of this subject. As future healthcare professionals, ensuring healthy lives and promoting well-being at all ages among their patients will be their contribution to sustainable development.

5. TEACHING-LEARNING METHODOLOGIES

The types of teaching-learning methodologies used are indicated below:

- Lectures
- Collaborative learning
- Autonomous learning

6. LEARNING ACTIVITIES

Listed below are the types of learning activities and the number of hours the student will spend on each one:

Campus-based mode:

Learning activity	Number of hours
Portfolio	20 h
Group work	50 h
Presentations	5 h
Debates	50 h
Tutorials	25 h
TOTAL	150 h

7. ASSESSMENT

Listed below are the assessment systems used and the weight each one carries towards the final course grade:

Campus-based mode:

When you access the course on the *Campus Virtual*, you'll find a description of the assessment activities you have to complete, as well as the delivery deadline and assessment procedure for each one.

7.1. First exam period

Continuous assessment:

Assessment system	Weight
Knowledge tests: -Written Test x 1 (30%) -Oral Test x 1 (20%)	50%
Debates: -Active participation in class	10%
Projects: Writing work x 2 (15%) Conversation Practice Dossier (10%) Oral presentation project x 1 (15%)	40%
Total	100%

To pass the course in the first exam period, you must obtain a final course grade of at least 5 out of 10 (weighted average).

REGARDING ATTENDANCE, **THIS SUBJECT IS 100% PRACTICAL SO THE ATTENDANCE IS 100% ON-SITE (IN CLASS)**. In the case of virtual sessions for any particular reason, the previously accredited student's virtual presence will be considered attendance if the student participates throughout the session and attends from the beginning to the end of it.

Very important information for the evaluation:

In order to pass the subject, the student must meet the following requirements:

- Attendance: a **minimum** attendance of **70%** of the sessions is required to pass the course in *Ordinaria*. If students do not comply with the required attendance percentage, they will be able to attend the final tests but they will not be corrected. The grade obtained on their academic records will be NP (non-show).
Test sessions are not considered as attendance.
- To obtain a grade of at 5 (out of 10) in the average grade on the written test (30%).
- To obtain a grade of at 5 (out of 10) in the oral test (20%).

The Universidad Europea de Valencia establishes continuous assessment as the system for assessing knowledge, skills and basic, general, transversal and specific competences of the degree of Dentistry / Nursing / Physiotherapy, in accordance with the provisions of the Regulations for the assessment of Bachelor's degrees. In this regard, and for the purposes of the use of exam periods, the student must be aware that, if he/she presents any assessment system foreseen in the Learning Guide, in the ordinary exam session the student will have an overall grade for the subject, thus using up the exam period.

In accordance with the aforementioned Regulations, students taking face-to-face degree courses are obliged to justify at least 70% of class attendance, as a necessary part of the evaluation process and in the case of theoretical or practical classes determined as compulsory by the teacher in the course timetables, the student must register an attendance of 90%, whether the absence is justified or not. The lack of accreditation by the means proposed by the University will entitle the lecturer to grade the subject as failed in the ordinary call, according to the grading system.

7.2. Second exam period

To pass the course in the second exam period, you must obtain a final grade of at least 5 out of 10 (weighted average) and the same requirements will be applied as in the first exam period.

The student who failed in Ordinaria, must deliver the activities not successfully completed in the first exam period after having received the corresponding corrections from the professor, or those that were not delivered in the first place. They will also resit those test/tests failed in Ordinaria. Given this case, the Assessment System will be the same as in Ordinaria.

If the student obtained an NP in Ordinaria, then the following Assessment System will be applied:

Assessment system	Weight
Knowledge tests: -Written Test x 1 (40%) -Oral Test x 1 (20%)	60%
Projects: Writing work x 2 (15%) Conversation Practice Dossier (10%) -Oral presentation project x 1 (15%)	40%
Total	100%

The Universidad Europea de Valencia establishes continuous assessment as the system for assessing knowledge, skills and basic, general, transversal and specific competences of the degree of XXX, in accordance with the provisions of the Regulations for the assessment of Bachelor's degrees. In this regard and for the purposes of the consumption of calls the student should be aware that in the extraordinary call will be the Objective Test of Knowledge (OTK) which determines whether or not consumes call and in the exceptional case that only has pending to overcome system / s evaluation that are not the OTK, will be considered NP if not presented and will get numerical grade if you submit at least one of them.

In accordance with the aforementioned regulations, students taking on-site degree courses are obliged to justify at least 70% of class attendance, as a necessary part of the evaluation process and in the case of theoretical or practical classes determined as compulsory by the teacher in the course timetables, the

student must register 90% attendance, whether the absence is justified or not. Those students who, due to non-compliance with this requirement, must attend an extraordinary exam, must carry out as many activities as the teacher determines in order to make up this part of the course.

8. SCHEDULE

This table shows the delivery deadline for each assessable activity in the course:

Assessable activities	Deadline
Knowledge Tests: Written Test	(Exact date will be published on campus virtual)
Knowledge Tests: Oral Test	Week 14 (Exact date will be published on campus virtual)
Debates: Active Participation	Continuous assessment throughout the course
Projects: -Writings x 2 -Conversation Practice Dossier	Weeks 6, 9 + 11
Projects: Oral presentation project x 1	Week 8

This schedule may be subject to changes for logistical reasons relating to the activities. The student will be notified of any change as and when appropriate.

9. BIBLIOGRAPHY

The main reference work for this subject is this Coursebook: (students **must** obtain this coursebook to be able to complete the course)

- Marie McCullagh and Ros Wright. Good Practice Student's Book. Communication Skills in English for the Medical Practitioner. ISBN: 9780521755900

The recommended Bibliography is:

- Michael Swan. A Practical English Usage. Oxford University Press.
- Michael McCarthy and Felicity O'Dell. English Phrasal Verbs in Use – Intermediate to Upper Intermediate. Cambridge University Press.
- Michael McCarthy and Felicity O'Dell. English Idioms in Use. Cambridge University Press.
- Mark Hancock. English Pronunciation in Use. Cambridge University Press.
- <http://www.bbc.co.uk/worldservice/learningenglish/>
- <https://www.collinsdictionary.com/es/>
- <http://www.wordreference.com/>

10. EDUCATIONAL GUIDANCE, DIVERSITY AND INCLUSION UNIT

The Educational Guidance, Diversity and Inclusion Unit, offers support to our students throughout their university life to help them achieve their academic achievements. Other pillars of our action are the inclusion of students with specific educational support needs, universal accessibility in the different campuses of the university and equal opportunities.

This unit offers students:

1. Accompaniment and monitoring by mean of counselling and personalized plans for students who need to improve their academic performance.
2. In terms of attention to diversity, non-significant curricular adjustments are made, that is, in terms of methodology and assessment, for those students with specific educational support needs, thereby pursuing equal opportunities for all students.
3. We offer students different extracurricular training resources to develop different competences that will enrich their personal and professional development.
4. Vocational guidance through the provision of tools and counselling for students with vocational doubts or who believe they have made a mistake in their choice of degree.

Students who need educational support can write to us at:
orientacioneducativa.uev@universidadeuropea.es at the beginning of each semester.

11. ONLINE SURVEYS

Your opinion matters!

The Universidad Europea encourages you to participate in several surveys which help identify the strengths and areas we need to improve regarding professors, degree programs and the teaching-learning process.

The surveys will be made available in the “surveys” section in virtual campus or via e-mail.

Your assessment is necessary for us to improve.

Thank you very much for your participation.