

STRATEGIC

STRATEGY MANAGEMENT

**PGC 1.1** Definition and Revision of the Quality Policy  
**PGC 1.2** Strategic Planning  
**PGC 1.3** Management of Human Resources Policy  
**PGC 1.4** Teaching Cycle

PUBLIC INFORMATION

**PGC 2.1** Public information and accountability

KEYS

ADMISSION AND CREDIT  
RECOGNITION

**PGC 3.1** Admission, Enrolment  
and Credit Recognition

MANAGEMENT OF THE TRAINING  
OFFER

**PGC 4.1** Curriculum Planning  
**PGC 4.2** Horizontal and Vertical Co-  
ordination

ASSESSMENT OF  
LEARNING

**PGC 5.1** Assessment of  
Learning

TEACHING - LEARNING

**PGC 7.1** International mobility  
**PGC 7.2** Management of Internships  
**PGC 7.3** Management of Bachelor's  
Degree/Master's Degree Final Year's project  
**PGC 7.4** Vocational Guidance  
**PGC 7.5** University Life Activities

RESEARCH

**PGC 6.1** Research and PhD programme management

NON-OFFICIAL TEACHINGS

**PGC 13.1** Management of Non-Official Education

SUPPORT

PERSONS

**PGC 8.1** Recruitment and selection  
**PGC 8.2** Collaboration External Staff  
**PGC 8.3** Training of Teaching and Non-Teaching  
Personnel  
**PGC 8.4** Talent Management and Internal Mobility  
**PGC 8.5** Personnel Performance Management

STUDENT AFFAIRS

**PGC 9.1** Student Affairs.  
Management of  
Suggestions, Complaints  
claims and  
Acknowledgements.

RESOURCES AND  
STUDENT SUPPORT

**PGC 10.1** Management  
of Resources and  
Services  
**PGC 10.2** Attention to  
Diversity

PERFORMANCE  
MEASUREMENT

**PGC 11.1** Stakeholder  
Satisfaction  
**PGC 11.2** Academic  
Performance

CONTINUOUS IMPROVEMENT

**PGC 12.1** System review and  
documentary control  
**PGC 12.2** Analysis and  
Improvement  
**PGC 12.3** Monitoring and  
Assessment of Learning